



General rules of the campsite

These rules intend to protect not only Agricampeggio Alessandra, but the welfare and interest of all guests, priority for us. It's a question of information and simple rules, but above all, common sense and good conduct, for mutual respect and civility: we are sure, you will share and apply them willingly. Thank you all for your cooperation.

RECEPTION

Opening hours : from **9.00 a.m.** to **1:00 p.m.** and from **4:00 p.m.** to **8:00 p.m.**

CHECK IN (Pitches: from 5 p.m. till 8 p.m. Bungalows: from 5:00 p.m. till 8 p.m.)

It is compulsory the registration of all persons entering or staying in Agricampeggio Alessandra. Upon arrival at the reception the guests are required to show a valid ID for the recording of law and to sign the registration form. The booking and signing of the registration form involves the acceptance of the campsite rules.

Each guest during the check in procedure will receive the camping keys to be used to enter and exit from the camping and in high season also the bracelets.

CHECK OUT (Pitches: from 9:00 a.m. and whiithin 12:00 a.m.; Bungalow: from 9:00 a.m. and within 10:30 a.m.)

Any changes in the cost of the stay will be adjusted on site by the check out. Here, the deposit paid upon arrival will be refunded after inspection of the accommodation.

At the reception you can find help and cooperation in all circumstances, you can book bus tours, excursions by boat, you can rent linen and you get various information ...

At the reception are available the names of private doctors (various specializations) which can be contacted in case of need.

TIME OF SILENCE, THE CLOSING TIME OF THE GATES AND NO THOROUGHFARE

Silence Night time: 11:00 p.m. to 7:00 a.m.. Silence afternoon time: 3.00 p.m to 4:30 p.m. In peak season the management may delay the beginning of the silence during the night time by an hour. In the hours of silence it's forbidden to circular with cars, motorcycles and motor homes on the campsite and any kind of noise is prohibited that may in any way disturb the quiet and the rest of the guests.

During the silence of the night time the barriers of the campsite are closed but you can access on foot.

VISITORS

Visitors are required to pay the charge indicated on the pricelist and at the reception door for each person and any vehicle.

They are also required to deliver a document of identification at the reception and pay the fee at the cash desk.

MINOR

Children under 18 must be accompanied and stay with their parents or other persons who are legally responsible. The adults are responsible for the children's behavior, which should always be supervised and accompanied to the toilet, to the beach and playground.

OBJECTS OF VALUE

Each guest is required to keep the objects it owns. The Management disclaims any liability for loss, theft of valuables or personal items or damage caused by bad weather or force majeure. At the reception there is a safe.

IT IS ABSOLUTELY FORBIDDEN

to damage plants and flowers, dig holes in the street and on the emplacements, to light fires, hanging ropes and tents to trees and structures, tampering with equipment in common use, wash dishes and clothes out of the special sinks, wash your car in the area used as a "Piazzole Camper".

The campsite management reserves the right to remove without delay those customers who, in his opinion, by their conduct disturb the tranquility of others or do not respect the rules of the campsite.

ANIMALS

Pets are allowed, by agreement with the management, in compliance with the law (see definition of dog breeds considered dangerous), except in bungalows. Remember to bring to their health certificate, leash and muzzle for tranquility of all guests of the campsite. Dogs cannot enter the public showers and the supermarket.

Guests who stay in a bungalow with animals (max. middle size) during the check in must leave a deposit of Euro 200,00 in cash. At the end of their stay the accommodations will be controlled by the camping staff. For this reason departure before 9.00 a.m. is not possible.

TENTS, CAMPERS, CARS, MOTORCYCLES, SPEED LIMIT

Cars and motorcycles can be parked on your emplacement or close to the chalet/mobile home.

To ensure the safety of the guests present at the campsite, we remind drivers that the speed limit within the Camping is 10 km / h.

It's not allowed to leave on site uninhabited caravans and/or tents free of charge in high and peak season: in this case the pitch and two adults will be charged as basis.

ACCOMMODATIONS AND PITCHES

On the day of arrival the **accommodation** will be available from **5.00 p.m.** and the day of departure must be vacated by **10.30 am**

On the day of arrival the **pitches** are available from **5.00 p.m.** and on the day of departure must be vacated by **12.00 p.m.**. For departures after 12.00 will be charged an additional day.

The pitches are equipped with electricity at 220 volts / 16 amps and 380 volts / 16 amps (EC attacks in use).

The accommodations cannot be occupied by a higher number of persons than established by the management otherwise the reservation will be cancelled on site.

The pitches cannot be occupied by a number of people over 6 otherwise the reservation will be canceled on site.

For all water (hot too) is free, while for the electricity charges see the price list: the campsite participates in programs of environmental sustainability, so guests are requested not to waste these such important and valuable resources. Small measures such as switching off the light and the air conditioner when not needed, close the water tap etc..., represent an important contribution to the ecosystem in which we can all live.

In case of late arrival or early departure for any reason not attributable to the campsite the customer must pay the whole booked period.

In case of no show reservations confirmed with deposit will remain valid until 12.00 a.m. the following day: after this term and in the absence of communications the reservation will be canceled. For this reason, please promptly notify any errors on arrival.

In **case of cancellation** written notice must be given to us 50 days before the date of the arrival and It is possible the return of the advance on the reservation, with the only deduction of overhead costs equal to 15% of the balance.

FREE SERVICES AND ON PAYMENT

Sheets, bath linen (the first kit is free, the others are on charge), cots and high chairs, refrigerators, air conditioning are on charge (air conditioning exceeded 2 Kwh consumption).

The final cleaning of bungalows is compulsory. Bike rentals are free except for the periods established in the Price List.

The pricelist is inclusive of VAT: and the Rules of the campsite is an integral part of the booking conditions. However the Management reserves the right to modify the prices for any change of the taxes (VAT, tourist tax...etc)

The Management assumes no liability in case of damage caused in the campsite for people and property from natural disasters.

In the event of a dispute the Italian version will prevail and foreign language translations are intended for informational purposes only.

IMPORTANT INFORMATION ABOUT OUR ACCOMODATIONS

In our accommodations we provide **1 bed and bath linen kit according to the number of guests** . We provide for pillows and blankets and dishcloth. It's possible to rent linen sets on site. For further information regarding the prices and the reservations please do not hesitate to contact us.

During your stay you have to do the cleaning by yourself. The **final cleaning** will be done by the staff of the campsite and will be charged (see pricelist).

Air-conditioning is available in the bungalows. **Payment on consumption exceeded 2 KWh**. For key and remote control please go to the main reception.

On the outside of the accommodations **outdoor furniture** are available and **washing line** are available on the terrace.

Small and middle size **dogs** are allowed . On arrival **a deposit in cash** must be paid during the check in. The amount is at discretion of the Management, proportionally to the duration of the stay, however non less than € 50,00. Before departure the accommodation will be checked by the camping staff. For this reason departure before 9.00 a.m. is not possible.

In case of rain, wind and storm customers are kindly asked to keep windows and doors closed. The Management disclaims any liability for accidents or damage caused by bad use of electricity etc... In order to avoid bad smell in the accommodations, it's not allowed to smoke in the bungalows.